Attorney Docket No. Old: GEM-30834

New: GEMS8081.022

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Kennedy, Ronald G.

Serial No.

09/474,418

Filed

December 29, 1999

For

System and Method For Remote Servicing of In-

Field Product

Group Art No.

2152

Examiner

Vaughn, W.

CERTIFICATION UNDER 37 CFR 1.8(a) and 1.10

I hereby certify that, on the date shown below, this correspondence is being:

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37 CFR 1.8(a)

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Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

RESPONSE TO 6-25-03 OFFICE ACTION

Responsive to the Office Action mailed June 25, 2003, please amend the Application as 2100

follows:

Dear Sir: